

Siletz Community Health Clinic

Walk-In Clinic Questions AND Answers

When is the walk-in clinic open? Monday through Friday between 1pm to 5pm. Patients need to check in by 4pm. The walk-in clinic will NOT be available on days the clinic is closed due to holidays or other closures.

What time may I check-in? Check-in begins at 12:30pm. You must be present to check-in and present when you're called back for services.

Should I call to let you know I'm coming? No, but please feel free to call to ensure the walk-in clinic is available.

What services are available? You may be seen for most services including acute (ear ache, non-urgent injury, etc.) and most chronic conditions (hypertension, DM check, etc.).

What services are NOT available? Visits for chronic controlled substances, including anxiety, pain, and ADHD medication are not available for walk-in clinic services.

Is there a limit as to how many times in a week I may be seen at the walk-in clinic? No limit.

Will I have to wait for services and for how long? Maybe, depending on when you check-in and how many patients are ahead of you. Patients are served first come first serve. Staff may be able to estimate your wait time but it's only an estimate and may be longer or shorter. Remember you must be present when called back for services.

Why is someone called back before me when I checked-in before them? The patient called back before you may have a scheduled appointment with another provider, not the walk-in clinic. Also, if a walk-in patient is deemed urgent, they may be worked in with another provider depending on urgency.

PLEASE NOTE:

- *There may be a time when the walk-in provider may be out unexpectedly, so you may want to call and confirm especially if you're traveling.*
- *EXCLUDED VISIT TYPES – Services for chronic controlled substances including anxiety, pain, and ADHD medication will not be eligible for Walk-In appointments and will need to be addressed during a regularly scheduled appointment with your primary care provider .*